Thames Valley PCC

Victims Commissioning Update

The purpose of this document is to brief partners and key stakeholders on PCC commissioning activity in relation to support services for victims of crime. This note supplements the document 'PCC's Victims Services Commissioning Intentions' published in April 2014. It also up-dates the 'Victims' Commissioning Up-dates' released in June 2014, December 2104, and February 2015 (available on the PCC's web-site www.thamesvalley-pcc.gov.uk/victims). For further information, please contact Shona Morrison, Policy Manager, Thames Valley OPCC, shona.morrison@thamesvalley.pnn.police.uk

The following contracts/grants have now been awarded.

1.0 CONTRACTS:-

1.1 **Victims Assessment and Referral Centre** (in collaboration with Surrey/Sussex PCCs)

Provider - Victim Support

Length of contract – 3 years (option to extend for 1+1 years)

Start Date - 1st April 2015

Purpose – To receive automatic referrals from the police on all crime victims, make contact and initial offer of support, risk assessment and onward referral when required.

1.2 Hate Crime 3rd Party Reporting Service

Provider - Hate Crime Network (provided via MK Equality Council)

Length of contract – 3 years (option to extend for 1+1 years)

Start Date - 1st July 2015

Purpose – To raise awareness/understanding of Hate Crime, set up a network of third party reporting centres, collate profiles of referrals received, and liaise with police and partners to ensure appropriate support.

1.3 Local Support Service (LSS)

Provider – Victim Support

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st April 2015

Purpose – To provide (non-specialist) emotional and practical support to all victims of crime by trained volunteers by telephone or face-to-face.

1.4 Young Victims Service

Provider – SAFE!

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st July 2015

Purpose – To provide emotional and practical support using the Protective Behaviours approach to young victims aged 8-17, with priority support offered to young victims of sexual abuse (aged up to 15 years) and young victims of domestic violence (up to 17 years).

1.5 Independent Sexual Violence Advisors Service (ISVA)

Provider - Refuge

Length of contract – 3 years (option to extend for 1+1 years)

Start Date - 1st July 2015

Purpose – To provide emotional and practical support to victims of sexual violence or abuse, aged 16 years and over, including support throughout criminal proceedings where appropriate.

1.6 Victim-led Restorative Justice (RJ)

Provider – Thames Valley Restorative Justice Service (TVRJS)

Length of contract – 3 years (option to extend for 1+1 years)

Start Date - 1st April 2015

Purpose – To provide victim-initiated and pre-sentence RJ involving restorative conferences or, when this is not appropriate or possible, a range of alternative restorative approaches in support of the victim.

2.0 GRANT-FUNDED PILOTS:

2.1 Support Service for Domestic Violence Victims with Complex Needs

Lead Providers – Berkshire Woman's Aid (Berkshire), Reducing the Risk (Oxfordshire), Smart CJS (Buckinghamshire/MK)

Length of pilots - 18 months

Start Date - 1st October 2015

Purpose – To support victims of domestic violence with complex needs, aged 18 years and over, who also experience other mental health and/or substance misuse problems, or other specialist needs, which prevent engagement with existing services.

2.2 Independent Trauma Advisory (ITA) Service

Lead Provider(s) – Elmore Community Services (Oxford), The Mustard Tree (Reading)

Length of pilots – 2 years

Start Date - 1st April 2015

Purpose – To provide emotional and practical support for individuals identified as experiencing exploitation/slavery.

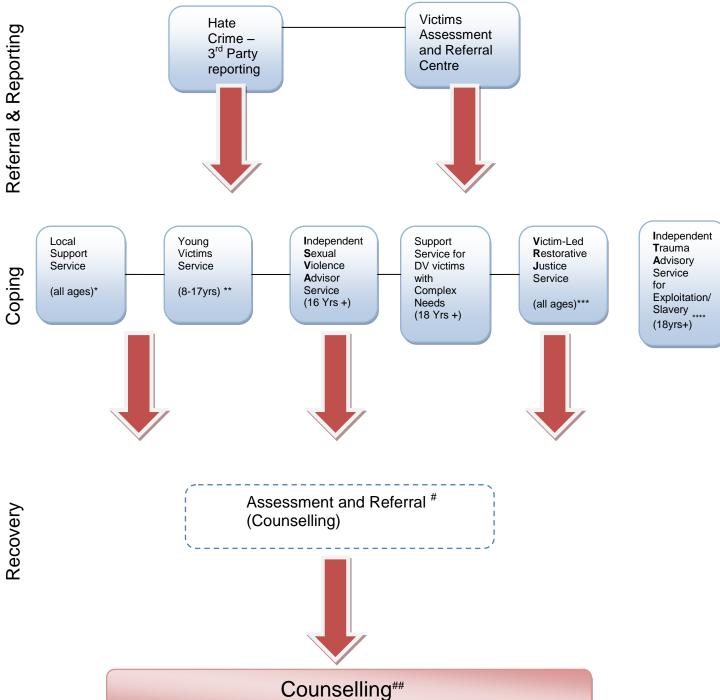
2.3 Counselling Hub

Lead Provider – OPCC (hosted within Circles SE)

Length of pilot - 1 year

Start Date - 1st July 2015

Purpose – To coordinate and improve access to psychotherapeutic counselling for victims of crime referred from statutory and voluntary sector agencies, to increase the pool of appropriate counsellors, and reduce barriers for those requiring counselling.



^{*} For those under 18 years, support provided through adults with parental responsibility.

^{**}Priority support for young victims of sexual or domestic abuse. Includes family support.

^{***} May include young victims that are not supported via Youth Offending Teams.

^{****} Pilot areas include Reading and Oxfordshire only.

[#] A 'counselling hub' providing referral arrangements, funding for counselling, funding for counselling training, and funding to reduce barriers will be trialled for 12 months to improve access to appropriate psychotherapeutic counselling for victims of crime.

^{##} Refers to spot purchase of existing counselling provision from a framework of preferred providers.

Service	Provider	Contact details	
Victims Assessment and Referral Centre & Local Support Service	Victim Support	0808 168 9274 0808 168 9111 (out of hours) https://www.victimsupport.org.uk/what-we-do/local-services/south-east/thames-valley	
Hate Crime – 3 rd Party Reporting	Thames Valley Hate Crime Network (MK Equality Council)	0300 1234 148 www.mkequalitycouncil.org.uk	
Young Victims	SAFE!	0800 1337938 safe@safeproject.org.uk www.safeproject.org.uk	
Sexual Violence (ISVA)	Refuge	0800 221 8186 isvathamesvalley@refuge.org.uk http://www.refuge.org.uk/thames-valley/	
Victim-Led Restorative Justice	Thames Valley Restorative Justice Service (Thames Valley Partnership)	01844 202001 rjenquiries@tvrjs.org.uk http://tvrjs.org.uk/	
Domestic Violence (Complex/ Specialist Needs Pilot)	Berk – Berkshire Women's Aid Oxon – Reducing the Risk Bucks – SMART CJS	Berkshire (ceo@bwaid.org.uk) Oxfordshire (romybriant@btinternet.com) Buckinghamshire/MK (partnerships@smartcjs.org.uk)	
Exploitation/ Slavery (Independent Trauma Advisors)	Reading – The Mustard Tree Oxford – Elmore Community Services	Reading admin@rahab.co.uk Oxford info@elmorecommunityservice.org.uk	
Counselling Hub	OPCC/Circles SE	counsellinghub@thamesvalley.pnn.polic e.uk	